

katy r.  
Sebastopol  
withheld CA 95472

Aug 28th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I love my service from sonic.net. They are local, they are honest. They need Bridge 2 Broadband.

Please, no price hikes that will increase the cost of internet and telephone services.

I want to tell you a recent interaction I had with AT&T, with whom I have my cell phone coverage, because Sonic doesn't offer cellphone coverage.

AT&T mails out statements with no possibility of sending a check back in time - hence I get a late fee. I don't want to pay online. I spent nearly 4 hours on the phone with AT&T this last week about this: They don't mail out their statements to give you enough time to send a check back without getting a late fee. People say they do this on purpose so they can get a late fee, and I told them this. I was transferred to 5 wrong departments about this, finally asking if I could speak to a manager.

He explained to me that the only way I could avoid a late fee was to pre-pay several months of the fees. He could not change the mailing date or the due date. All my other companies that I make monthly payments to, give me lots of time between their mailing dates and the due dates. Further, I asked the AT&T manager to explain my AT&T bill: a \$20.00 "access fee" and \$20.00 usage fee: His explanation: the access fee is "the right to have" AT&T as my cell phone company. The usage fee is my actual use of it. I said to him that's as though I would go to Macy's and look at a dress, not buy it, but be charged for the right to buy it. He agreed.

I rest my case. Sonic is a dream come true - serves us legally and honestly. AT&T does not.

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